

Township of Muskoka Lakes  
 SCHEDULE "A-1" – MULTI-YEAR ACCESSIBILITY PLAN  
 Achievements of Removing Barriers - up to 2013

(reported on December 12, 2019)

YEAR PROJECT COMPLETED	FACILITY/PROGRAM/SERVICE	ACHIEVEMENT
1993	Bala Community Centre	The Bala Branch Library located in the Bala Community Centre was expanded. Both the library and community centre were made accessible.
1993	Bala Branch Library	The Bala Branch Library located in the Bala Community Centre was expanded. Both the library and community centre were made accessible.
1995	Bala Arena	The Bala Arena was renovated and made accessible.
1997	Municipal Election	Vote by mail has been utilized by the Township of Muskoka Lakes as an alternative voting method for the 1997 Municipal Elections. This service improves access by eliminating the need for voting locations to ensure that electors are able to participate fully in the democratic process.
2000	Municipal Election	Vote by mail has been utilized by the Township of Muskoka Lakes as an alternative voting method for the 2000 Municipal Elections. This service improves access by eliminating the need for voting locations to ensure that electors are able to participate fully in the democratic process.
2001	Port Carling Memorial Community Centre	The Port Carling Memorial Community Centre was rebuilt. The facility is fully accessible, with an elevator servicing the two storey structure.
2001	Port Carling Main Branch Library	The Port Carling Main Branch Library was rebuilt. It is a two storey structure and is fully accessible, with an elevator.
2001	Bala Community Centre	During the Bala Community Centre renovations, the washrooms were made accessible.
2002	Municipal Website	A Municipal Website was established to enable those who are unable to attend the Township Office in person to access municipal information.
2002	Port Carling Arena	The Port Carling Arena was expanded and renovated, with full accessibility.
2003	Accessibility Plan	The Township of Muskoka Lakes developed an Accessibility Plan to identify, remove and prevent barriers.

2003	Municipal Election	Vote by mail has been utilized by the Township of Muskoka Lakes as an alternative voting method for the 2003 Municipal Elections. This service improves access by eliminating the need for voting locations to ensure that electors are able to participate fully in the democratic process.
2004	Milford Bay Community Centre	The Milford Bay Community Centre is a very large two storey facility. An elevator was installed in late 2004.
2004	Windermere Beach	Construction of a barrier free washroom / change room facility was completed at the Windermere Beach area.
2004	Township Office	Accessible parking was designated and signage was installed at each of the Township's twelve community centres, two arenas and the Township Office.
2005	Township Office	Phase 1 renovations to the Township Office included the installation of an elevator and ramp to remove physical barriers to all service areas plus the reconstruction of the washrooms, so now they are also barrier free.
2005	Muskoka Lakes Sports Park	The Muskoka Lakes Sports Park was completed. This included the construction of a barrier free washroom/change room facility.
2006	Municipal Election	Vote by mail has been utilized by the Township of Muskoka Lakes as an alternative voting method for the 2006 Municipal Elections. This service improves access by eliminating the need for voting locations to ensure that electors are able to participate fully in the democratic process.
2006	Bala Arena	Barrier free seating and access to same was installed in the Bala Arena.
2006	Foot's Bay Community Centre	The access ramp at the Foot's Bay Community Centre was reconstructed.
2006	Township Office	Phase 2 renovations of the Township Office were completed and included a wheelchair accessible area at the main service counter.
2007	West Whites Road 1890 Schoolhouse	The West Whites Road 1890 Schoolhouse was renovated with the inclusion of barrier free access.
2007	Milford Bay Community Centre	At the Milford Bay Community Centre, a barrier free washroom on the main floor was constructed.
2007	Peninsula Community Centre	The access ramp at the Peninsula Community Centre was reconstructed.
2007	Raymond Community Centre	The Raymond Community Centre covered ramp and accessible entrance to the main floor was constructed. The area from the designated parking to the new ramp at the front entrance was paved, and the washrooms were refitted with new fixtures to improve accessibility.
2007	Torrance Community Centre	Designated parking areas were created and a new accessible ramp was constructed at the Torrance Community Centre.

2007	Duke House Visitor Informatio Centre	The Duke House Visitor Information Centre in Port Carling was restored as a heritage building with minor renovations. The addition of a new accessible washroom and an accessible ramp were constructed.
2008	Duke House Visitor Informatio Centre	An accessible parking area was constructed and designated at the Duke House Visitor Information Centre.
2008	Municipal Website	The Municipal Website was improved to provide enlarged font sizes to remove information / communication barriers.
2008	Township Office	Phase 3 renovations of the Township Office were completed with the inclusion of an accessible washroom on the fourth floor off the Council Chambers.
2008	Walker's Point Fire Station	The Walker's Point Fire Station was relocated and constructed attached to the Walker's Point Community Centre. This facility has barrier free access. The washrooms were not made fully accessible as this is not a public building.
2008	Port Carling Streetscape	Port Carling Streetscape plans were developed for barrier free sidewalks on Joseph Street, Maple Street and Medora Street.
2008	Bala Streetscape	Bala Streetscape construction was completed on Muskoka Road 169 providing a pedestrian sidewalk from Gordon Street to River Street.
2008	Bala Sidewalks	Snow removal on sidewalks was expanded in Bala for pedestrian accessibility. Bala was expanded to provide sidewalk clearing service on Muskoka Road 169 from the Bala Post Office to the north entrance of Bala Falls Road.
2008	Port Carling Sidewalks	Snow removal on sidewalks was expanded in Port Carling for pedestrian accessibility. Port Carling was extended to include the sidewalk the full length of Bailey Street.
2008	Foot's Bay Community Centre	Constructed a barrier free washroom on the main floor of the Foot's Bay Community Centre.
2008	Peninsula Community Centre	The Peninsula Community Centre washrooms are barrier free. Minor alterations and changing of fixtures was completed to improve accessibility.
2008	Walker's Point Community Centre	The Walker's Point Community Centre washrooms are accessible but were renovated to improve accessibility.
2008	Windermere Community Centre	The Windermere Community Centre was renovated to make the main entrance and washrooms barrier free.
2009	Raymond Community Centre	A new parking lot including accessible parking spaces was constructed at the Raymond Community Centre.
2009	Port Carling Fire Station	Construction of the new, barrier free, Port Carling Fire Station was completed.
2009	Bala Sidewalks	Pedestrian accessible sidewalks were completed on Bala Falls Road in Bala.
2009	Port Carling Sidewalks	Pedestrian accessible sidewalks were completed on Maple Street in Port Carling.

2009	Accessibility Standards for Customer Service	Policy development and training were completed to meet the Accessibility Standards for Customer Service. (Accessibility Standards for Customer Service – Ontario Regulation 429/07 – TML Policy C-GG-21, Accessible Customer Service)
2009	Walker's Point Community Centre	Purchased and installed accessible playground equipment at Walker's Point Community Centre.
2009	Bala Community Centre	Purchased and installed accessible playground equipment at Bala Community Centre.
2009	Milford Bay Community Centre	Purchased and installed accessible playground equipment at Milford Bay Community Centre.
2009	Sunset Beach Park	Purchased and installed accessible playground equipment at Sunset Beach Park – Torrance.
2009	Official Plan Review	Official Plan Review included the addition of policies on accessibility.
2009	Site Plans	An accessibility checklist was developed for site plan review.
2010	Municipal Election	Vote by mail has been utilized by the Township of Muskoka Lakes as an alternative voting method for the 2010 Municipal Elections. This service improves access by eliminating the need for voting locations to ensure that electors are able to participate fully in the democratic process.
2010	Municipal Election	Completed review and provided report for Actions/Initiatives for the identification, removal and prevention of barriers that affected candidates and electors for the 2010 Municipal Election.
2010	Port Carling Sidewalks	Pedestrian accessible sidewalks were completed on Medora Street in Port Carling.
2010	Foot's Bay Community Centre	Parking lot surface was paved in the area of the accessible parking spaces at the Foot's Bay Community Centre.
2010	Site Plans	Established practices to review site plans for accessibility.
2010	Accessibility Compliance Report	Filed Accessibility Compliance Report by December 31, 2010 for municipalities with 50+ employees.
2011	Municipal Website	Provided text-to-speech enablement software on the Municipal Website as well as other tools to help interact with the website as part of the continued accessible customer service initiatives for a two year period.
2011	Raymond Community Centre	Existing washrooms at the Raymond Community Centre were upgraded in the existing area to improve accessibility however they are not fully accessible.
2011	Ullswater Community Centre	A new accessible ramp was contracted at the Ullswater Community Centre and gravel was added to the existing parking lot.

2012	Information and Communication - IASR - Emergency & Public Safety	Information and Communication - Provide accessible emergency and public safety information, upon request. (Integrated Accessibility Standards – Ontario Regulation 191/11, Section 13 – TML Policy C-GG-25, Integrated Accessibility Standards)
2012	Employment - IASR - Workplace Emergency Response	Employment - Provide individualized workplace emergency response information to employees with disabilities, if required. (Integrated Accessibility Standards – Ontario Regulation 191/11, Section 27 – TML Policy C-GG-25, Integrated Accessibility Standards)
2013	Municipal Website	Provided text-to-speech enablement software on the Municipal Website as well as other tools to help interact with the website as part of the continued accessible customer service initiatives for a two year period.
2013	Ullswater Community Centre	New accessible washrooms were constructed at the Ullswater Community Centre along with paving area of the parking lot from the designated parking to the ramp. Note – in 2013 made funding application under the Enabling Accessibility Fund – denied.
2013	Accessibility Compliance Report	Filed Accessibility Compliance Report by December 31, 2013 for municipalities with 50+ employees.