

SCHEDULE B – MULTI-YEAR ACCESSIBILITY PLAN

**Future Actions to Remove Barriers - 2019-2023 Multi-Year Plan
(reported on December 12, 2019)**

FACILITY	BARRIER	ACTION FOR REMOVAL	YEAR of 2019-2023 Plan
Bala Arena	No barriers identified	No work proposed.	na
Bala Community Centre	No barriers identified.	No work proposed.	na
Bala Streetscape	Pedestrian accessibility.	Pedestrian accessibility will be addressed in any future capital works.	Ongoing
Beaumaris Road Bridge	Bridge Abutments	Bridge Abutments replacement. Will meet accessibility requirements to remove physical barriers. Note - 2018 - project identified - deferred.	2019 - Bridge Design and West approach
Bala Falls Road Bridge	Bridge Deck	Bridge Deck Replacement. Will meet accessibility requirements to remove physical barriers. Note - 2018 - project identified - deferred.	2019 - Bridge Design
Cardwell Community Centre	Building and washrooms not accessible	This building is quite old and has some historical and heritage significance to the community. It has a split entrance and the washrooms are in the basement level. Any attempt to make this building accessible would destroy the unique characteristics of the building and the financial expenditure would be unjustifiable given the size of the facility. No work proposed. Note - 2016 replaced accessible entrance - 2017 accessible ramp completed	na
Foot's Bay Community Centre	No barriers identified	No work proposed. Note - 2015 replaced facility front steps/ramp/wall to remove physical and architectural barriers.	na

Glen Orchard Cemetery	No barriers identified	No work proposed. Note - 2017 driveway repairs completed. Improved access to facility.	na
Glen Orchard Community Centre	Building not accessible	Any attempt to make this building accessible would destroy the historical and heritage characteristics of the building. The existing split entrance and the location of the washrooms in the basement do not lend themselves to alterations unless major work was undertaken. No work is proposed at this time.	na
Hanna Park Washroom Facilities	Facility requires upgrades	Need to review facility for improvements. Project to remove barriers and meet AODA compliance. Note - 2017 project identified.	TBD
Health Hub – Port Carling	Need for access to health care services was identified through Township 2011-2014 Strategic Plan. The 2015-2018 Township Strategic Plan identifies support for development of Health Hub to increase awareness and access to health services available to residents.	Support access to health care services initiative and development / construction of a facility to provide the services. Property donated to Township in 2014 for the purpose of assisting the community in establishing a Wellness Centre, including a Nurse's Station (Health Hub), a Retirement Home and a Hospice. Community fundraising was conducted. Facility plans to meet legislated accessibility requirements. 2015 – Health Hub plan received and facility construction commenced. 2016 – Health Hub construction completed, facility opened and site is fully accessible. 2018 - Lease Agreement for construction of Hospice Muskoka, Andy's House, was approved.	2019 - Hospice Construction
Milford Bay Community Centre	Access to facility	Access to facility. Note - 2018 handle bars installed in washroom stalls for improved accessibility. 2019 - Determined facility front entrance walkway reconstruction required. Project to meet accessibility requirements.	2019 - Front entrance walkway reconstruction
Milford Bay Road Bridge	Bridge replacement required	Bridge replacement required. Project to meet accessibility requirements.	2019 - Replacement design

Peninsula Community Centre	No barriers identified	No work proposed. Note - 2015 - Peninsula Community Centre Hall Board presented a proposal to renovate the facility. Would address any accessibility requirements. 2016 - Determined entrance component was no longer moving forward. 2017 - Project commenced. 2018 - project scope was amended and reduced so no impacts on compliance – 2018 - project was completed. Note - 2017 railing on ramp to right of main entrance was repaired. 2017 - rear entrance to facility was upgraded. Improvements to facility access.	na
Port Carling Arena	No barriers identified	No work proposed.	na
Port Carling Boardwalk	Downtown access improvements	Potential project to construct a boardwalk along a portion of the Port Carling waterfront. Any accessibility components to be met through project design and when project proceeds.	2019
Port Carling Memorial Community Centre	Access to facility	Facility access improvements. Note - 2015 replaced facility sound system for improved and enhanced sound. 2016 replacement of wood deck identified - deferred. 2018 new projector and screen purchased for improved communication. 2019 - Wood back deck of facility requires replacement. Improved access to facility.	2019 - replace wood back deck - improved access to facility
Port Carling Streetscape	Pedestrian accessibility.	Pedestrian accessibility will be addressed in any future capital works. Note - 2018 reconstructed a portion of sidewalk in Port Carling in front of 106 and 108 Medora Street as portion fallen into disrepair. The previous loading dock with stairs on each end was removed and replaced with a ramp on one side and stairs on the other side removing the physical barrier to meet accessibility requirements.	Ongoing

Raymond Community Centre	Washrooms not fully accessible	Would require major work and perhaps an addition to the building to accomplish this. Existing washrooms have been upgraded as much as possible in the existing area. Note - 2016 identified accessible parking space to be relocated - deferred. 2019 - Facility washroom upgrades - renovation/addition project planned. Project to meet accessibility requirements.	2019 - Facility washroom upgrades
Skeleton Lake Fish Hatchery Trail	Design of Public Spaces pursuant to Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Design of Public Spaces will be addressed in any future capital works. Note - 2016 Skeleton Lake Fish Hatchery Trail recreational trail bridge was replaced - designed and constructed to be accessible	Ongoing
Torrance Community Centre	Basement of building	Basement level is not accessible and no work is proposed to change this. Note - 2016 accessible parking project identified - deferred.	na
Township Office – Port Carling	No barriers identified	No work proposed. Note - 2014 incorporated audio system in Council Chambers to remove information and communication barrier. 2017 new paving stones were placed at the front entrance for improved access to facility. 2018 - modernization of the municipal office elevator by the removal, supply and installation of new AODA compliant accessible elevator that accesses all office building floors.	2020 - install bottle fill station that will be AODA compliant
Township Office – Port Carling	Public Works Department renovations	Renovations of the Public Works Department office space for public access improvements, public counter installation, staff accommodation, and staff privacy. Project to meet AODA compliance. 2017 renovation project identified - project deferred for more planning, engineered drawings, etc., required.	2019 - Public Works Department renovations

Township Office – Port Carling	Office space optimization	Need for a space optimization study to determine current and future requirements in areas of the office that would provide public access improvements, staff accommodation, and staff privacy. Project to meet AODA compliance.	2019 - Office space optimization study
Ufford Cemetery	No barriers identified	No work proposed. 2017 - driveway repairs completed. Improved access to facility.	na
Ullswater Community Centre	No barriers identified	No work proposed. Note - 2016 provisions for accessible push button door opener including an accessible paved parking space project was completed. 2019 - Parking lot improvements for improved access.	2019 - Parking lot improvements
Walker's Point Community Centre	No barriers identified	No work proposed. Note - 2014 replaced facility sound system for improved and enhanced sound. 2016 - paved parking lot. 2017 gravel added to lower parking lot for expansion. 2018 installed accessible picnic tables in the outside public space.	na
West Whites Rd. 1890 Schoolhouse	Washrooms not accessible.	There is presently only one washroom with a chemical toilet in this building. No work is proposed to change this.	na
Windermere Community Centre	Basement of building	Basement level is not accessible and no work is proposed to change this. Note - 2016 accessible parking project completed. 2017 new barrier free Ramp/Railing project completed.	na
Windermere Village Hall	Building and washrooms not accessible	No work is proposed to make this building accessible given the age, size, and historical characteristics of the building.	na

Windsor Park Washroom Facility	No barriers identified	Windsor Park Washroom Facility – 2015 facility fell into disrepair. Need to investigate issues and determine facility future plan (remove, repair or reconstruct). Reconstruct new facility and make washrooms accessible to remove physical and architectural barriers with full accessibility features to meet compliance. 2015 Funding application submitted under Canada 150 Community Infrastructure Program Intake 1. Application was denied. 2016 Funding application submitted under Canada 150 Community Infrastructure Program Intake 2. Application was denied. Project tender awarded. 2017 Project completed.	na
POLICIES, PROGRAMS, PRACTICES, SERVICES AND BY-LAWS	BARRIER	ACTION FOR REMOVAL	YEAR of 2019-2023 Plan
Accessibility Compliance Report	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by December 31, 2019 to meet compliance. 2015 and 2017 Accessibility Compliance Reports filed.	2019 – Accessibility Compliance Report to be filed
Accessibility Compliance Report	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by December 31, 2021 to meet compliance.	2021 – Accessibility Compliance Report to be filed

Accessibility Compliance Report	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by December 31, 2023 to meet compliance.	2023 – Accessibility Compliance Report to be filed
Accessibility Compliance Report	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by January 1, 2025 to meet compliance.	2025 – Accessibility Compliance Report to be filed
Accessibility Standards - Customer Service O.Reg.429/07	1. New and continued training 2. New and continued accessible customer service initiatives	1. Provide new and continued training to Council, staff and volunteers 2. Provide new and continued accessible customer service initiatives - Accessible Customer Service Policy C-GG-21 was passed in 2009	Ongoing
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Implement requirements of O.Reg.191/11 to meet phased approach to four accessibility standards	Remove barriers in four areas being; Employment, Information & Communications, Transportation and Built Environment	Compliance timelines phased in between 2011 – 2025 – Ongoing
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Design of Public Spaces	Meet accessibility requirements for public spaces that are newly constructed or redeveloped and intends to maintain including; <ul style="list-style-type: none"> - Recreational trails and beach access routes - Outdoor eating areas for public use - Outdoor play spaces - Exterior paths of travel - On and off street parking facilities - Service counters, fixed queuing guides and waiting areas – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014 - new compliance requirement commenced in 2016	Ongoing

Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Employment	Make employment practices accessible including; - Recruitment - Employee accommodation - Employees returning to work - Performance management, career development and redeployment – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014 – Return to Work Process and Individual Accommodation Plan (IAP) Process were formalized to meet Policy C-GG-25 in 2015	Ongoing and upon request
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Develop accessibility policies . Note - 2014 Integrated Accessibility Standards Policy C-GG-25 was passed	na
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Develop a multi-year accessibility plan . Note - 2014 Multi-Year Accessibility Plan was passed for 2014 - 2018	na
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Report annually on the progress of the multi-year accessibility plan	Annually - 2014-2025
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Review and update multi-year accessibility plan at least once every five years	2019 – conduct review and update of Multi-Year Accessibility Plan
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Incorporate accessibility criteria when procuring or acquiring goods, services or facilities - Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	2019 – conduct review of TML Procurement Policy
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Incorporate accessibility features into self-service kiosks . Note - 2014 – Integrated Accessibility Standards Policy C-GG-25 was passed.	Ongoing

Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General - New and continued integrated accessibility standards training	Provide training on the requirements of the Integrated Accessibility Standards – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	Ongoing
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Website enhancement – make all new internet websites and new web content on those sites conform to WCAG 2.0, level A Note – in 2013 made funding application under the Enabling Accessibility Fund – denied. Note - 2014 commenced project and 2015 completed upgrade / enhancements to WCAG 2.0, level A. Note - website upgrade need identified in 2018 for project in 2019.	2019 - website upgrade approved for completion
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Website enhancement – by 2020 all internet websites and web content must conform to WCAG 2.0, level AA. Note - 2014 commenced project and 2015 completed upgrade / enhancements to WCAG 2.0, level AA. Note - website upgrade need identified in 2018 for project in 2019.	2019 - website upgrade approved for completion
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Make feedback processes accessible , upon request – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	Ongoing and upon request
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Provide accessible formats and communication supports , upon request – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	Ongoing and upon request
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Transportation	Duties of municipalities that licence taxicabs (fares and fees) – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014 - 2015 acknowledgement agreement was developed and implemented to meet Policy C-GG-25	Ongoing
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Transportation	Duties of municipalities that licence taxicabs (registration ID and information) – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014. 2015 – acknowledgement agreement was developed and implemented to meet Policy C-GG-25.	Ongoing

Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Transportation	Duties of municipalities that licence taxicabs (accessible taxicabs) – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	2019 - continue By-law review
Elevator Rescue	Elevator rescue	Fire Department training provided for elevator rescue in 2015.	na
Information and Communication	Advancing accessibility in Ontario.	Provide the " Guide to Accessible Festivals & Outdoor Events " to the public as received from the Accessibility Directorate of Ontario. The Guide was developed to assist in considering accessibility when planning community festivals and events by providing easy-to-follow tips making the guide a valuable resource of lasting relevance for festival and event planners. Note - 2016 posted guide online for public access.	na
Information and Communication	Municipal Website Information and Communication - Continue to enhance municipal website accessibility tools	Provided text-to-speech enablement software on the Municipal Website as well as other tools to help interact with the website as part of the continued accessible customer service initiatives. Note - 2015 and 2017 Renewed software for 2 year terms.	2019 - Renewal of software
Information and Communication	2014-2018 Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to social media tools	Expand use of digital or new communication and service delivery tools - Access to social media tools to remove physical, information and communication, and technological barriers. Note - 2016 Social Media Policy adopted and Township Facebook page / Twitter account launched	TBD
Information and Communication	2014-2018 Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to online payment and bookings tools	Expand use of digital or new communication and service delivery tools - Access to online payment and bookings to remove physical, information and communication, and technological barriers. Note - 2016 – online booking and payment implemented for swim program.	TBD

Information and Communication	2014-2018 Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to free public Wi-Fi	Expand use of digital or new communication and service delivery tools - Access to expand free public Wi-Fi (Wi-Fi connectivity project) at municipal facilities to enable increased access to service delivery tools and more, and to remove physical, information and communication, and technological barriers. Note - 2016 project phase 1 completed. 2017 project phase 2 completed.	TBD
Information and Communication	2014-2018 Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to Council and Committee meetings	Explore opportunities to provide remote access to Council deliberations - Incorporate video webcasting in the municipal office Council Chambers to broadcast Council and Committee meetings to remove physical, information and communication, and technological barriers. 2016 - Project identified. 2019 - equipment / program for the implementation of webcasting Council and Committee meetings from Council Chambers.	2019 - Webcasting project to be implemented
Information and Communication	2014-2018 Strategic Plan Goal – improve quality, accessibility and affordability of high-speed internet services - advocate for improved high speed services	Determine existing levels of service across Muskoka Lakes to increase understanding of the extent and nature of service issues and consult with primary service providers to advocate for improved high speed services . Note - Ongoing Township support of service providers grant applications for improved access in TML. 2017 – commenced multi-year funding allocation plan for construction of Raymond Communication Tower.	2019 - budget allocation. 2020 - budget allocation and construction.
Municipal Budget	To continue to identify, remove and prevent barriers	Review and consider expenditures and projects through the annual Township budget process with respect to accessibility	Annually - 2014 - 2025

Municipal Election 2018	Electors and candidates with disabilities - A clerk who is responsible for conducting an election shall have regard to the needs of electors and candidates with disabilities	Report - Within 90 days after voting day in a regular election, the clerk shall prepare a report about the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the report available to the public.	2019 - complete TML 2018 Accessible Election Report
Municipal Election 2022	Electors and candidates with disabilities - A clerk who is responsible for conducting an election shall have regard to the needs of electors and candidates with disabilities	Plan re: barriers - The clerk shall prepare a plan regarding the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the plan available to the public before voting day in a regular election.	2022 - complete TML 2022 Municipal Election Accessibility Plan
Municipal Election 2022	Electors and candidates with disabilities - A clerk who is responsible for conducting an election shall have regard to the needs of electors and candidates with disabilities	Report - Within 90 days after voting day in a regular election, the clerk shall prepare a report about the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the report available to the public.	2023 - complete TML 2022 Accessible Election Report
Municipal Election 2022	Accessible voting places - In establishing the locations of voting places, the clerk shall ensure that each voting place is accessible to electors with disabilities.	Township to determine alternative voting method(s) to be used in the 2018 Municipal Election to improve access by eliminating the need for voting locations to ensure that electors are able to participate fully in the democratic process.	2021 - pass By-laws to authorize use of Internet / telephone voting for 2022 Municipal Election. 2022 - conduct 2022 Municipal Election utilizing internet and telephone voting

Official Plan Review	accessibility compliance	ensure any new accessibility compliance best practices are included in the Official Plan	2019 - commence Official Plan Review
Parking By-law	Parking By-law requires updating and all designations and signage installed.	Review of existing by-law and implementation of approved designations and signage.	2019 - commence By-law review
Strategic Plan	Identify strategic priorities	Adopt Strategic Plan which includes accessibility initiatives. Review and update of 2015-2018 Strategic Plan required.	2019 - commence Strategic Plan review
Transportation	Transportation access throughout the municipality	Consider a by-law to permit the use of all-terrain vehicles , multi-purpose off-highway utility vehicles, and recreational off-highway vehicles on municipal roads within the Township. This will assist in removing physical barriers. Note - 2016 By-law passed. 2017 following one year trial, determined by-law to remain in effect.	na
Zoning By-law Review	accessibility compliance	Review Zoning By-law and add provisions to conform with Official Plan. Note - 2015 Comprehensive Zoning By-law 14-14 was passed.	TBD - next Zoning By-law Review to follow current Official Plan Review

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