



The Ontarians with Disabilities Act, 2001

The Accessibility for Ontarians with Disabilities Act, 2005

# ANNUAL ACCESSIBILITY STATUS REPORT

## 2019

**Township Council Accessibility Policy C-PD-03**

**Administrative Procedure A-PD-03**

**Township Council Accessible Customer Service Policy C-GG-21**

**Township Council Integrated Accessibility Standards Policy C-GG-25**

# TOWNSHIP OF MUSKOKA LAKES

## Objectives and Purpose

This is the Multi-Year Accessibility Plan 2019 Annual Status Report for the Township of Muskoka Lakes (Township). The Township released a Multi-Year Accessibility Plan, in accordance with the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the Integrated Accessibility Standards Regulation, Ontario Regulation 191/11 (IASR) in 2014. In 2019 the plan was updated. The plan outlines the Township's strategy to prevent and remove barriers to accessibility, which includes how phased in requirements under the AODA will be met.

This Status Report demonstrates the progress made by the Township to insure an accessible Township. It includes the accessibility initiatives that were completed in 2019 to implement the strategies outlined in the Township's Multi-Year Accessibility Plan.

The AODA was passed by the Province of Ontario in 2005. The vision behind the AODA is to achieve accessibility for Ontarians with disabilities by the year 2025. To achieve this goal, the Province of Ontario developed province-wide standards through the AODA and its regulations. The five standards are Customer Service, Information and Communications, Employment, Transportation, and Built Environment.

The purpose of this Status Report is to make the public aware of the Township's progress with regard to the Multi-Year Accessibility Plan to prevent and remove barriers and to meet its requirements under the AODA and IASR.

## Commitment

The Township strives to ensure a fully accessible environment for all persons with disabilities, and will continue to build upon and improve its practices in addition to ensuring that it meets the accessibility needs of persons with disabilities in a timely manner, consistent with the specific requirements of the AODA and its regulations.

The annual status report reinforces and demonstrates the Township's commitment to accessibility and ensures that the Township is on track with its accessibility program in removing barriers for persons with disabilities and making the Township an inclusive place to live, work and play.

## Contact Information

The Multi-Year Accessibility Plan and Annual Status Report for the Township of Muskoka Lakes are available at the Municipal Office at:

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Public input may be submitted to the Township at the same address as above.

If you require accessible formats or communications supports, please contact us at the same address as above

**TOWNSHIP OF MUSKOKA LAKES  
2019-2023 MULTI-YEAR ACCESSIBILITY PLAN  
2019 ANNUAL ACCESSIBILITY STATUS REPORT**

<b>FACILITY</b>	<b>BARRIER</b>	<b>ACTION FOR REMOVAL</b>	<b>YEAR of 2019-2023 Plan</b>	<b>2019 STATUS</b>
<b>Bala Arena</b>	No barriers identified	No work proposed.	na	
<b>Bala Community Centre</b>	No barriers identified.	No work proposed.	na	
<b>Bala Streetscape</b>	Pedestrian accessibility.	Pedestrian accessibility will be addressed in any future capital works.	Ongoing	No works completed in 2019
<b>Beaumaris Road Bridge</b>	Bridge Abutments	Bridge Abutments replacement. Will meet accessibility requirements to remove physical barriers. Note - 2018 - project identified - deferred.	2019 - Bridge Design and West approach	2019 - project did not proceed, 2019 - approval given for project EA
<b>Bala Falls Road Bridge</b>	Bridge Deck	Bridge Deck Replacement. Will meet accessibility requirements to remove physical barriers. Note - 2018 - project identified - deferred.	2019 - Bridge Design	2019 - project did not proceed

<b>Cardwell Community Centre</b>	Building and washrooms not accessible	This building is quite old and has some historical and heritage significance to the community. It has a split entrance and the washrooms are in the basement level. Any attempt to make this building accessible would destroy the unique characteristics of the building and the financial expenditure would be unjustifiable given the size of the facility. No work proposed. Note - 2016 replaced accessible entrance - 2017 accessible ramp completed	na	
<b>Foot's Bay Community Centre</b>	No barriers identified	No work proposed. Note - 2015 replaced facility front steps/ramp/wall to remove physical and architectural barriers.	na	
<b>Glen Orchard Cemetery</b>	No barriers identified	No work proposed.	na	
<b>Glen Orchard Community Centre</b>	Building not accessible	Any attempt to make this building accessible would destroy the historical and heritage characteristics of the building. The existing split entrance and the location of the washrooms in the basement do not lend themselves to alterations unless major work was undertaken. No work is proposed at this time	na	
<b>Hanna Park Washroom Facilities</b>	Facility requires upgrades	Need to review facility for improvements. Project to remove barriers and meet AODA compliance. Note - project identified.	TBD	

<b>Hardy Lake Provincial Park</b>	Need to upgrade trail structures	Replace two bridges	2019 - Replace one bridge 2020 - Replace one bridge	2019 One bridge replaced - compliant
<b>Health Hub – Port Carling</b>	Need for access to health care services was identified through Township 2011-2014 Strategic Plan. The 2015-2018 Township Strategic Plan identifies support for development of Health Hub to increase awareness and access to health services available to residents.	Support access to health care services initiative and development / construction of a facility to provide the services. Property donated to Township in 2014 for the purpose of assisting the community in establishing a Wellness Centre, including a Nurse's Station (Health Hub), a Retirement Home and a Hospice. Community fundraising was conducted. Facility plans to meet legislated accessibility requirements. 2015 – Health Hub plan received and facility construction commenced. 2016 – Health Hub construction completed, facility opened and site is fully accessible. 2018 - Lease Agreement for construction of Hospice Muskoka, Andy's House, was approved.	2019 - Hospice Construction	Construction ongoing 2019
<b>Jaspen Park</b>	Grade of the land	Grading and various improvements	2019 Raise parking lot	2019- Complete and met AODA requirements
<b>Milford Bay Community Centre</b>	No barriers identified	No work proposed. Note - 2018 handle bars installed in washroom stalls for improved accessibility. 2019 - Determined facility front entrance walkway reconstruction required. Project to meet accessibility requirements.	2019 - Front entrance walkway reconstruction	2019 - completed and met AODA requirements

<b>Milford Bay Community Centre</b>	Children's Playground requires upgrading	Replace playground equipment -completed in 2018	na	
<b>Milford Bay Road Bridge</b>	Bridge replacement required	Bridge replacement required. Project to meet accessibility requirements.	2019 - Replacement design	2019 - Replacement design in progress and will meet AODA requirements
<b>Peninsula Community Centre</b>	No barriers identified	No work proposed. Note - 2015 - Peninsula Community Centre Hall Board presented a proposal to renovate the facility. Would address any accessibility requirements. 2017 - Project commenced. Determined entrance component was no longer moving forward. 2018 - project scope was amended and reduced so no impacts on compliance – 2018 - project was completed. Note - 2017 railing on ramp to right of main entrance was repaired. 2017 - rear entrance to facility was upgraded.	na	
<b>Port Carling Arena</b>	No barriers identified	No work proposed.	na	
<b>Port Carling Boardwalk</b>	Downtown access improvements	Construction of a boardwalk along a portion of the Port Carling waterfront. Any accessibility components to be met during construction.	2019	2019 - project did not proceed

<b>Port Carling Information Booth</b>	Seasonal Visitor Information Centre	Constructed in 2019 Operated by MLCC	2019 - Construction Completed - AODA compliant with accessibility ramp	2019-project completed
<b>Port Carling Memorial Community Centre</b>	No barriers identified	No work proposed. Note - 2015 replaced facility sound system for improved and enhanced sound. Note - 2018 new projector and screen purchased for improved communication. 2019 - Wood back deck of facility requires replacement. Improved access to facility.	2019 - replace wood back deck - improved access to facility	2019 - project completed
<b>Port Carling Streetscape</b>	Pedestrian accessibility.	Pedestrian accessibility will be addressed in any future capital works. Note - 2018 reconstructed a portion of sidewalk in Port Carling in front of 106 and 108 Medora Street as portion fallen into disrepair. The previous loading dock with stairs on each end was removed and replaced with a ramp on one side and stairs on the other side removing the physical barrier to meet accessibility requirements.	Ongoing	No works completed in 2019

<b>Raymond Community Centre</b>	Washrooms not fully accessible	Would require major work and perhaps an addition to the building to accomplish this. Existing washrooms have been upgraded as much as possible in the existing area. Note - 2016 identified accessible parking space to be relocated - deferred. 2019 - Facility washroom upgrades - renovation/addition project planned. Project to meet accessibility requirements.	2019 - Facility washroom upgrades	2019 - project did not proceed - insufficient budget allocatin to complete at this time
<b>Skeleton Lake Fish Hatchery Trail</b>	Design of Public Spaces pursuant to Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Design of Public Spaces will be addressed in any future capital works. Note - 2016 Skeleton Lake Fish Hatchery Trail recreational trail bridge was replaced - designed and constructed to be accessible	Ongoing	No works completed in 2019
<b>Torrance Community Centre</b>	Basement of building	Basement level is not accessible and no work is proposed to change this. Note - 2016 accessible parking project identified - deferred.	na	
<b>Torrance Barrens Dark Sky Preserve Trail</b>	Upgrade boardwalks	New boardwalks	2019- construct new boardwalks 2020 cancelled by MECP - No longer TML responsibility	No works completed in 2019



<b>Township Office – Port Carling</b>	No barriers identified	No work proposed. Note - 2014 incorporated audio system in Council Chambers to remove information and communication barrier. 2017 public works department renovations project identified - deferred. 2017 new paving stones were placed at the front entrance for improved access to facility. 2018 - modernization of the municipal office elevator by the removal, supply and installation of new AODA compliant accessible elevator that accesses all office building floors.	2020 - install bottle fill station that will be AODA compliant	
<b>Township Office – Port Carling</b>	Public Works Department renovations	Renovations of the Public Works Department office space for public access improvements, public counter installation, staff accommodation, staff privacy to meet AODA compliance. Note - 2017 project first budgeted, determined more planning, engineered drawings, etc., required.	2019 - Public Works Department renovations	2019 -project deferred pending decision with respect to a permanent solution for space optimization at the office
<b>Township Office – Port Carling</b>	Office space optimization	Need for a space optimization study to determine current and future requirements in areas of the office that would provide public access improvements, staff accommodation, staff privacy and meet AODA compliance.	2019 - Office space optimization study	2019 - study completed - construction project on hold for future determination
<b>Ufford Cemetery</b>	No barriers identified	No work proposed.	na	

<b>Ullswater Community Centre</b>	No barriers identified	No work proposed. Note - 2016 provisions for accessible push button door opener including an accessible paved parking space project was completed. 2019 - Parking lot improvements for improved access.	2019 - Parking lot improvements	2019 - completed - placement of gravel as insufficient funds for pavement
<b>Walker's Point Community Centre</b>	No barriers identified	No work proposed. Note - 2014 replaced facility sound system for improved and enhanced sound. 2016 - paved parking lot. 2017 gravel added to lower parking lot for expansion. 2018 installed accessible picnic tables in the outside public space.	na	2019 - lighting installed at facility back parking lot.
<b>West Whites Rd. 1890 Schoolhouse</b>	Washrooms not accessible.	There is presently only one washroom with a chemical toilet in this building. No work is proposed to change this.	na	
<b>Windermere Community Centre</b>	Basement of building	Basement level is not accessible and no work is proposed to change this. Note - 2016 accessible parking project completed. 2017 new barrier free Ramp/Railing project completed.	na	
<b>Windermere Village Hall</b>	Building and washrooms not accessible	No work is proposed to make this building accessible given the age, size, and historical characteristics of the building.	na	

<b>Windsor Park Washroom Facility</b>	No barriers identified	Windsor Park Washroom Facility – 2015 Need to investigate issues and determine facility future plan (remove, repair or reconstruct). Reconstruct new facility and make washrooms accessible to remove physical and architectural barriers with full accessibility features to meet compliance. 2015 2015 Funding application submitted under Canada 150 Community Infrastructure Program Intake 1. Application was denied. 2016 Funding application submitted under Canada 150 Community Infrastructure Program Intake 2. Application was denied. 2017 Project completed.	na	
<b>POLICIES, PROGRAMS, PRACTICES, SERVICES AND BY-LAWS</b>	<b>BARRIER</b>	<b>ACTION FOR REMOVAL</b>	<b>YEAR of 2019-2023 Plan</b>	<b>2019 STATUS</b>
<b>Accessibility Compliance Report</b>	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by December 31, 2019 to meet compliance.	2019 – Accessibility Compliance Report to be filed	2019 – Accessibility Compliance Report filed

<b>Accessibility Compliance Report</b>	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by December 31, 2021 to meet compliance.	2021 – Accessibility Compliance Report to be filed	
<b>Accessibility Compliance Report</b>	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by December 31, 2023 to meet compliance.	2023 – Accessibility Compliance Report to be filed	
<b>Accessibility Compliance Report</b>	The rules and deadlines municipalities must follow to meet accessibility standards in Ontario depends on the size of your organization.	Municipalities with 50+ employees to file an Accessibility Compliance Report by January 1, 2025 to meet compliance.	2025 – Accessibility Compliance Report to be filed	
Accessibility Standards - <b>Customer Service</b> O.Reg.429/07	1. New and continued training 2. New and continued accessible customer service initiatives	1. Provide new and continued <b>training</b> to Council, staff and volunteers 2. Provide new and continued accessible customer service initiatives - Accessible Customer Service Policy C-GG-21 was passed in 2009	Ongoing	Ongoing - continued in 2019
Accessibility Standards – <b>Integrated Accessibility</b> O.Reg.191/11	Implement requirements of O.Reg.191/11 to meet phased approach to four accessibility standards	Remove barriers in four areas being; Employment, Information & Communications, Transportation and Built Environment	Compliance timelines phased in between 2011 – 2025 – Ongoing	

Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	<b>Design of Public Spaces</b>	Meet accessibility requirements for public spaces that are newly constructed or redeveloped and intends to maintain including; - Recreational trails and beach access routes - Outdoor eating areas for public use - Outdoor play spaces - Exterior paths of travel - On and off street parking facilities - Service counters, fixed queuing guides and waiting areas – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014 - new compliance requirement commenced in 2016	Ongoing	No new projects undertaken in 2019
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	<b>Employment</b>	Make employment practices accessible including; - Recruitment - Employee accommodation - Employees returning to work - Performance management, career development and redeployment – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014 – Return to Work Process and Individual Accommodation Plan (IAP) Process were formalized to meet Policy C-GG-25 in 2015	Ongoing and upon request	Ongoing - Continued in 2019 - and upon request
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Develop <b>accessibility policies</b> . Note - 2014 Integrated Accessibility Standards Policy C-GG-25 was passed	na	

Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Develop a <b>multi-year accessibility plan</b> . Note - 2014 Multi-Year Accessibility Plan was passed for 2014 - 2018	na	
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Report annually on the progress of the <b>multi-year accessibility plan</b>	Annually - 2014-2025	2019 - completed 2018 annual progress report and posted on TML website
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Review and update <b>multi-year accessibility plan</b> at least once every five years	2019 – conduct review and update of Multi-Year Accessibility Plan	2019 – completed review and update of Multi-Year Accessibility Plan now named the 2019-2023 Multi-Year Accessibility Plan
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Incorporate <b>accessibility criteria when procuring</b> or acquiring goods, services or facilities - Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	2019 – conduct review of TML Procurement Policy	2019 - Deferred Review / Update of TML Procurement Policy
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General	Incorporate accessibility features into <b>self-service kiosks</b> . Note - 2014 – Integrated Accessibility Standards Policy C-GG-25 was passed.	Ongoing	2019- no new kiosks acquired

Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	General - New and continued integrated accessibility standards training	Provide training on the requirements of the <b>Integrated Accessibility Standards</b> – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	Ongoing	Ongoing - Continued in 2019
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Website enhancement – make all new internet <b>websites</b> and new web content on those sites conform to WCAG 2.0, level A - <i>Note – in 2013 made funding application under the Enabling Accessibility Fund – denied.</i> Note - 2014 commenced project and 2015 completed upgrade / enhancements to WCAG 2.0, level A. Note - 2018 website upgrade need identified in 2018 for project in 2019.	2019 - website upgrade approved for completion	2019 - website update project completed, Review and update of PDF content ongoing
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Website enhancement – by 2020 all internet <b>websites</b> and web content must conform to WCAG 2.0, level AA. Note - 2014 commenced project and 2015 completed upgrade / enhancements to WCAG 2.0, level AA. Note - 2018 website upgrade need identified in 2018 for project in 2019.	2019 - website upgrade approved for completion	2019 - project completed
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Make <b>feedback processes accessible</b> , upon request – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	Ongoing and upon request	Ongoing - Continued in 2019 - and upon request

Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Information and Communication	Provide <b>accessible formats and communication supports</b> , upon request – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	Ongoing and upon request	Ongoing - Continued in 2019 - and upon request
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Transportation	Duties of municipalities that licence <b>taxicabs</b> (fares and fees) – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014 - 2015 acknowledgement agreement was developed and implemented to meet Policy C-GG-25	Ongoing	Ongoing 2019
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Transportation	Duties of municipalities that licence <b>taxicabs</b> (registration ID and information) – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014. 2015 – acknowledgement agreement was developed and implemented to meet Policy C-GG-25.	Ongoing	Ongoing 2019
Accessibility Standards – Integrated Accessibility Standards O.Reg.191/11	Transportation	Duties of municipalities that licence <b>taxicabs</b> (accessible taxicabs) – Integrated Accessibility Standards Policy C-GG-25 was passed in 2014	2019 - continue By-law review	2019 - By-law review continued
Elevator Rescue	Elevator rescue	Fire Department training provided for <b>elevator rescue</b> in 2015.	na	



Information and Communication	Advancing accessibility in Ontario.	Provide the " <b>Guide to Accessible Festivals &amp; Outdoor Events</b> " to the public as received from the Accessibility Directorate of Ontario. The Guide was developed to assist in considering accessibility when planning community festivals and events by providing easy-to-follow tips making the guide a valuable resource of lasting relevance for festival and event planners. Note - 2016 posted guide online for public access.	na	
Information and Communication	Municipal Website Information and Communication - Continue to enhance municipal website accessibility tools	Provided <b>text-to-speech enablement software</b> on the Municipal Website as well as other tools to help interact with the website as part of the continued accessible customer service initiatives. Note - 2015 and 2017 Renewed software for 2 year terms.	2019 - Renewal of software	2019 - Project completed
Information and Communication	Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to social media tools	Expand use of <b>digital or new communication</b> and service delivery tools - Access to <b>social media</b> tools to remove physical, information and communication, and technological barriers. Note - 2016 Social Media Policy adopted and Township Facebook page / Twitter account launched	TBD	2019 - Implemented TML Website Upgrade

Information and Communication	Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to online payment and bookings tools	Expand use of <b>digital or new communication</b> and service delivery tools - Access to <b>online payment and bookings</b> to remove physical, information and communication, and technological barriers. Note - 2016 – online booking and payment implemented for swim program.	TBD	2019 - Implemented online portal for tax billing
Information and Communication	Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to free public Wi-Fi	Expand use of <b>digital or new communication</b> and service delivery tools - Access to expand free <b>public Wi-Fi</b> (Wi-Fi connectivity project) at municipal facilities to enable increased access to service delivery tools and more, and to remove physical, information and communication, and technological barriers. Note - 2016 project phase 1 completed. 2017 project phase 2 completed.	TBD	
Information and Communication	Strategic Plan Goal – improve public access to information and enhance quality and timelines of communications - access to Council and Committee meetings	Explore opportunities to provide <b>remote access to Council</b> deliberations - Incorporate video webcasting in the municipal office Council Chambers to broadcast Council and Committee meetings to remove physical, information and communication, and technological barriers. 2019 - equipment / program for the implementation of webcasting Council and Committee meetings from Council Chambers.	2019 - Webcasting project to be implemented	2019 - implementation of Webcasting Council nad Standing Committee meetings completed

Information and Communication	Strategic Plan Goal – improve quality, accessibility and affordability of high-speed internet services - advocate for improved high speed services	Determine existing levels of service across Muskoka Lakes to increase understanding of the extent and nature of service issues and consult with primary service providers to advocate for <b>improved high speed services</b> . Note - Ongoing Township support of service providers grant applications for improved access in TML. 2017 – commenced multi-year funding allocation plan for constructin of Raymond Communication Tower.	2019 - budget allocation. 2020 - budget allocation and construction.	2019 - budget allocation was made to project
Municipal Budget	To continue to identify, remove and prevent barriers	Review and consider expenditures and projects through the annual <b>Township budget process</b> with respect to accessibility	Annually - 2014-2025	2019 - completed
Municipal Election 2018	Electors and candidates with disabilities - A clerk who is responsible for conducting an <b>election</b> shall have regard to the needs of electors and candidates with disabilities	<b>Report</b> - Within 90 days after voting day in a regular election, the clerk shall prepare a report about the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the report available to the public.	2019 - complete TML 2018 Accessible Election Report	2019 - TML 2018 Accessible Election Report published Jan. 2019 and posted on TML website

Municipal Election 2022	Electors and candidates with disabilities - A clerk who is responsible for conducting an <b>election</b> shall have regard to the needs of electors and candidates with disabilities	Plan re: barriers - The clerk shall prepare a <b>plan</b> regarding the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the plan available to the public before voting day in a regular election.	2022 - complete TML 2022 Municipal Election Accessibility Plan	
Municipal Election 2022	Electors and candidates with disabilities - A clerk who is responsible for conducting an <b>election</b> shall have regard to the needs of electors and candidates with disabilities	<b>Report</b> - Within 90 days after voting day in a regular election, the clerk shall prepare a report about the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the report available to the public.	2023 - complete TML 2022 Accessible Election Report	
Municipal Election 2022	Accessible <b>voting places</b> - In establishing the locations of voting places, the clerk shall ensure that each voting place is accessible to electors with disabilities.	Township to determine alternative voting method(s) to be used in the 2018 Municipal <b>Election</b> to improve access by eliminating the need for voting locations to ensure that electors are able to participate fully in the democratic process.	2021 - pass By-laws to authorize use of Internet / telephone voting for 2022 Municipal Election. 2022 - conduct 2022 Municipal Election utilizing internet and telephone voting	
Official Plan Review	Accessibility compliance requirements	Ensure any new accessibility compliance requirements/policies are included in the <b>Official Plan</b>	2019 - commence Official Plan Review	2019 - OP review commenced

Parking By-law	<b>Parking By-law</b> requires updating and all designations and signage installed.	Review of existing by-law and implementation of approved designations and signage.	2019 - commence By-law review	2019 - New By-law passed - waiting on approval of short form wording and set fines
Strategic Plan	Identify strategic priorities	Adopt <b>Strategic Plan</b> which includes accessibility initiatives	2019 - commence Strategic Plan review	2019 - commenced project - awarded RFP in Nov. 2019 with project to be completed in 2020
Transportation	<b>Transportation</b> access throughout the municipality	Consider a by-law to permit the use of <b>all-terrain vehicles</b> , multi-purpose off-highway utility vehicles, and recreational off-highway vehicles on municipal roads within the Township. This will assist in removing physical barriers. Note - 2016 By-law passed. 2017 following one year trial, determined by-law to stay in effect.	na	
Zoning By-law Review	Barriers not recognized in Plan	Review <b>Zoning By-law</b> and add policies to comply with Official Plan. Note - 2015 Comprehensive Zoning By-law 14-14 was passed.	TBD - next Zoning By-law Review to follow current Official Plan Review	