



INTEGRATED ACCESSIBILITY STANDARDS

NOTICE AVAILABILITY OF ACCESSIBLE FORMATS AND COMMUNICATION SUPPORT

We are pleased to provide the Township of Muskoka Lakes current Integrated Accessibility Standards Policy pursuant to the Integrated Accessibility Standards, Ontario Regulation 191/11.

It combines the four remaining standards of Information and Communications, Employment, Transportation, and Built Environment (Design of Public Spaces) under the Accessibility for Ontarians with Disabilities Act, 2005 (the "AODA"), with the purpose of developing and implementing accessibility standards that will identify, remove and prevent barriers for people with disabilities. It is the goal of the AODA to achieve a barrier-free Ontario by 2025.

The Township will provide or arrange for the provision of accessible formats and communication supports for persons with disabilities upon request. Please contact:

Township of Muskoka Lakes
P.O. Box 129,
1 Bailey Street
Port Carling, Ontario P0B 1J0
Tel: 705-765-3156
Fax: 705-765-6755
Web: [Township of Muskoka Lakes Website](#)
Email: chollows@muskokalakes.ca

Customer Feedback can be provided in person, by telephone, in writing, or by delivering an electronic text by email or on diskette or otherwise. We have also made Customer Feedback Forms available at various municipal facilities, and on the municipal website at [Township of Muskoka Lakes Website](#)